

Welcome to Donor Alliance's Baldrige Sharing Day 2019

Sue Dunn, President & Chief Executive Officer

Donor Alliance
Denver, Colorado



MISSION

Donor Alliance saves lives through organ and tissue donation and transplantation.

VISION

Maximizing all donation opportunities



ILEAP

Integrity
Leadership
Excellence
Accountability
People First

**CORE
VALUES**

Moment of Honor



Introductions



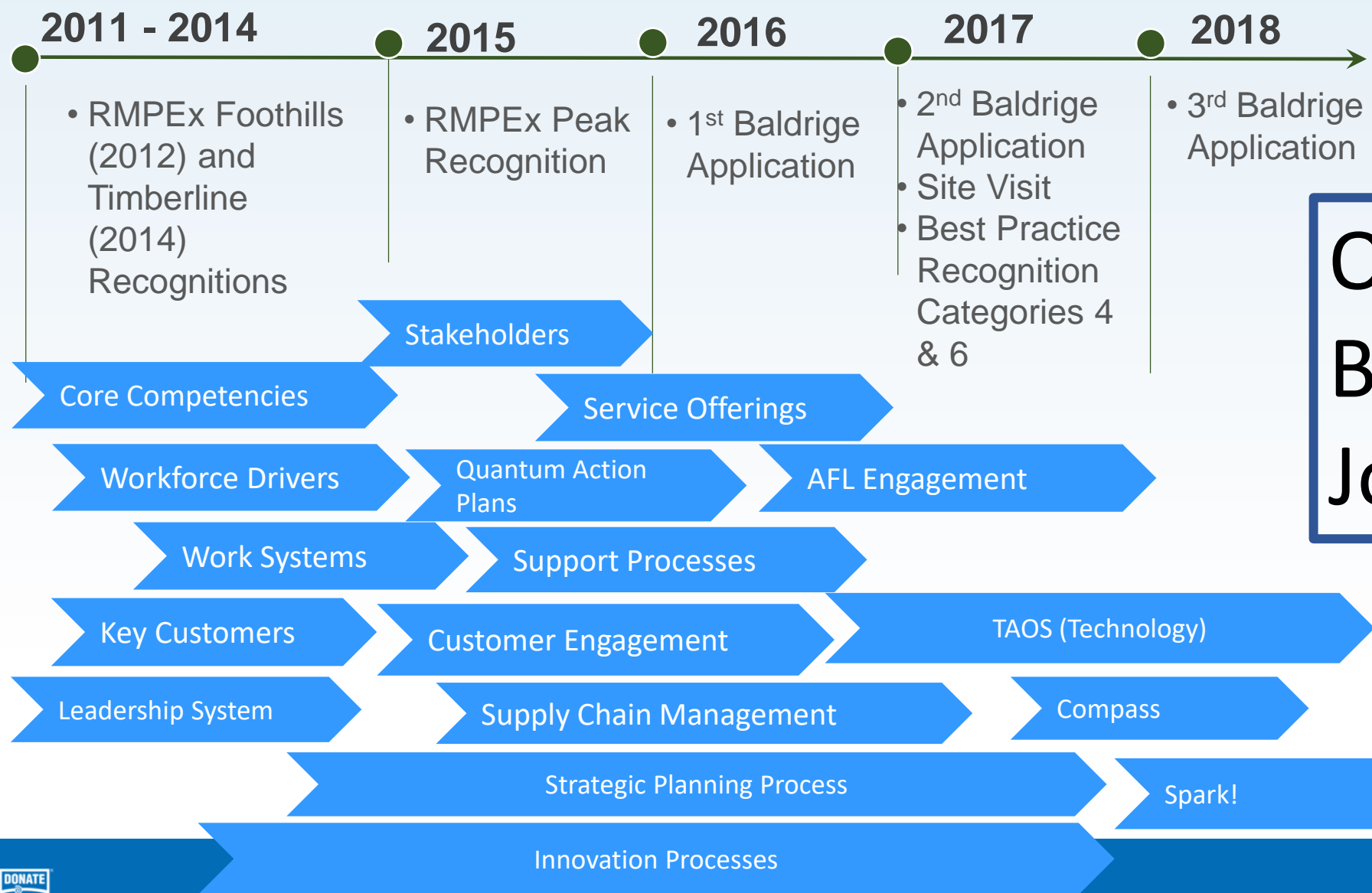
Who We Are

- All of Colorado and most of Wyoming
 - 6 million population
 - Third largest OPO in geography
- Merger of an OPO & Tissue Bank
- 144 employees
- Free-standing Recovery Center
 - Tissue: 1998
 - Organ: 2012



Why and How We Got Started

- Organ and Tissue growth as a result of the Collaborative
- Build culture
- Top down commitment and First Team concept
- Outside consultants
- Started with first things first
 - Core Competencies, Customers, Core Values, Strategic Advantages and Challenges
- Annual Performance Excellence Days
- Created Director of Performance Excellence



Our Baldrige Journey

Sharing Day Goals

- Ours
 - Create a learning space
 - Share our journey and learnings
- Yours
 - Be curious and engaged
 - Ask questions
 - Meet new colleagues

Connect to Mission

Dr. Colleen Reed

