



Working Together to Save Lives

BRIDGING STATEMENTS

 **DONOR ALLIANCE**[®]
Organ & Tissue Donation

IF THE FAMILY INITIATES THE DONATION DISCUSSION

“This is a very important topic and I will arrange for someone who is an expert in this area to come and speak with you about it.”

Donor Alliance can provide information to families if they have questions. If the family has not yet made end of life decisions, the conversation will focus on letting them know what the pathway to donation looks like.

IF DONOR ALLIANCE NEEDS TO DISCUSS DONATION BY PHONE

“Someone will be reaching out to you by phone to discuss additional options. I feel this is a meaningful conversation for you to have.” OR if a coordinator must speak to them immediately, “I have someone on the phone that can speak with you about additional options for you and your family, I think you should take some time to speak to them. We will set up the conference room so you can talk with them over the phone.”

DISCUSSING NEXT STEPS

“We (I) have given you a lot of information to process. If/when you have any questions and/or are ready to discuss next steps, I'll introduce you to someone who can discuss additional options with you.”

INTRODUCING A DONOR ALLIANCE FAMILY SUPPORT COORDINATOR

“We have a member of the team who works with families in similar situations to yours. They can provide you information on additional options for you and your family. I think you should take the time to speak with them. I will come back in a few moments to introduce them to you.”

IF THE FAMILY DECIDES TO MOVE TO COMFORT CARE DURING THE POOR PROGNOSIS CONVERSATION

“Prior to moving forward, there is one more conversation to be had as we want to ensure that you have been made aware of all potential options at this time. I have someone named _____ that can speak to you now.” (This can be done by phone or in-person)



To make a referral, call:
1-800-448-4644

Our goal is to ensure that every patient/family is aware of their ability/opportunity to save the lives of others through the gift of organ donation. It is tremendously important that these options are presented in a timely and compassionate way each and every time.